Don’t delay receiving behavioral health or primary care

Your health is important and treatment is available. If you have a substance use or mental health concern, don’t delay your care. Not being seen could cause an increase in symptoms or further deteriorate your health.

At Community Healthlink, we have a variety of ways to care for you safely. In addition to our safe on-site care, we offer telehealth options for many of our services. Your CHL clinician or care provider can give you more information about virtual visits.

Community Healthlink (CHL) provides comprehensive behavioral health, addiction, and homeless services throughout Central Massachusetts for people of all ages, including: adult and child outpatient mental health treatment; primary care for adult outpatient mental health clients; round-the-clock emergency mental health evaluation and services; rehabilitation services for adults with serious mental illness; substance abuse treatment services, including inpatient programs, residential recovery treatment, and outpatient counseling; homeless services, including behavioral health and case management; and geriatric behavioral health consultation services.

Coming to Community Healthlink? Here’s how we’ll keep you safe while we help you stay healthy.

Community Healthlink complies with applicable Federal and Massachusetts civil rights laws and does not discriminate on the basis of race, color, national origin, citizenship, alienage, religion, creed, sex, sexual orientation, gender identity, age, or disability.

Español (Spanish)- ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 508-860-1000.

Português (Portuguese); ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 508-860-1000.
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Español (Spanish)- ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 978-534-6116.

Português (Portuguese); ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 978-534-6116.

Safe Entrances
All clients and staff must enter our buildings through a designated entrance to ensure everyone who enters is following all safety protocols.

Health Screening
All clients and staff receive a health screening before entering any CHL building to ensure that they are not experiencing symptoms of COVID-19 or other contagious illnesses.

Personal Protective Equipment
We provide all staff and clients with masks when entering our buildings. Masks help decrease the spread of disease. Some staff members may also wear additional personal protective equipment, such as gowns, gloves, or goggles.

Social Distancing
The layout of our waiting rooms has changed to ensure a safe distance between our clients. Clients are seated in areas that are at least 6 feet apart, and medical screens/partitions help enhance client privacy and safety while you wait. Check-in lines have markings for 6-foot separation between clients in line.

Extra Cleaning
Our team has always done a tremendous job keeping our buildings clean. Our protocols have been enhanced during the pandemic to ensure that common areas and high-touch surfaces, such as doors, elevators, and exam rooms are cleaned even more frequently.

Your safety and well-being are our top priorities
Because your health is our focus, we’re enhancing our already high standards to ensure the safety of all our clients and staff.

We understand you may be hesitant — that you may have concerns about on-site treatment, but when waiting can mean much worse, trust that you are safe at Community Healthlink.

We’ve added strict safety measures to ensure the health of our clients and staff. Our offices, exam rooms, waiting areas, and reception areas are safe places.

Coronavirus (COVID-19) Testing
Before you are admitted into any of our inpatient or residential programs you will be tested for COVID-19. Testing is done at our Urgent Care department, and we will use quarantine protocols for clients within our programs as we await test results. This includes:

- Crisis Stabilization Unit (CSU)
- Detox
- PASSages
- Transitional Support Services (TSS)
- Beryl’s House
- Faith House
- Orchard Street
- ACCS Group Living Environments