

NON-DISCRIMINATION NOTICE

Community Healthlink (CHL) complies with applicable Federal and State civil rights laws and does not discriminate on the basis of race, color, national origin, citizenship, alienage, religion, creed, sex, sexual orientation, gender identity, age, or disability. Further, Community Healthlink does not exclude people or treat them differently because of race, color, national origin, citizenship, alienage, religion, creed, sex, sexual orientation, gender identity, age, or disability.

Community Healthlink provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, and other formats)

Community Healthlink also provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, please [contact us](#) and identify the service(s) you need. If you are calling a non-24 hour CHL program outside of business hours, please leave a message, including your name and contact number, and a CHL representative will return your call when business hours resume.

If you believe that Community Healthlink has failed to provide these services or discriminated in another way on the basis of race, color, national origin, citizenship, alienage, religion, creed, sex, sexual orientation, gender identity, age, or disability, you can file a grievance with: Michael Archambault, Human Rights Coordinator, 72 Jaques Ave Worcester, MA 01610, (t) 508-860-1263, (f) 508-860-1023, marchambault@communityhealthlink.org. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Human Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, DC 20201
Phone: 800-368-1019 or 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.